# BEFORE THE TENNESSEE REGULATORY AUTHORITY

### NASHVILLE, TENNESSEE

June 26, 2002

IN RE:	
BELLSOUTH TELECOMMUNICATIONS, INC.'S	) DOCKET NO.
PETITION FOR EXPEDITED REVIEW OF CENTRAL	) 02-00437
OFFICE CODE DENIALS BY THE NUMBER	::\$\
POOLING ADMINISTRATION RELATING TO	
MIDDLE TENNESSEE MEDICAL CENTER	

# ORDER APPROVING PETITION FOR EXPEDITED REVIEW OF CENTRAL OFFICE CODE DENIAL AND REVERSING CENTRAL OFFICE CODE DENIAL

This matter came before the Tennessee Regulatory Authority ("Authority" or "TRA") at a regularly scheduled Authority Conference held on May 21, 2002, for consideration of the *Petition for Expedited Review of Central Office Code Denial* filed by BellSouth Telecommunications, Inc. ("BellSouth") on April 29, 2002.<sup>1</sup>

#### **BACKGROUND**

In March of 2000, the Federal Communications Commission ("FCC"), recognizing "the near-crisis" caused by the exhaustion of telephone numbers in certain expanding geographic areas, initiated a policy designed "to slow down the rate at which central office codes (or NXXs) in those areas are assigned to carriers." Among other things, the FCC adopted a mandatory utilization data reporting requirement, a uniform set of categories of numbers for which carriers must report their utilization, and a utilization threshold framework to increase carrier accountability and provide

<sup>&</sup>lt;sup>1</sup> BellSouth initially filed a Petition in this docket on April 17, 2002, but filed a substitution on April 29, 2002.

<sup>2</sup> In the Matter of Numbering Resource Out in the CCP 1997 (2002).

<sup>&</sup>lt;sup>2</sup> In the Matter of Numbering Resource Optimization, CC Docket No. 99-200, 15 FCC Rcd. 7574, 2000 WL 339808 (Report and Order and Further Notice of Proposed Rule Making) (Released March 31, 2000) (hereinafter First Report and Order) ¶ 2, 183, 191; see also 47 U.S.C. § 251(e)(1) (directing the FCC to "create or designate one or more impartial entities to administer telecommunications numbering and to make such numbers available on an equitable basis.").

incentives to use numbers efficiently.<sup>3</sup> Under this policy, carriers seeking additional numbering resources must apply to the North American Numbering Plan Administration ("NANPA") "or another entity or entities, as designated by the Commission" for a decision as to whether to allocate the numbers.<sup>4</sup>

On June 18, 2001, the FCC designated NeuStar, Inc. ("NeuStar") as the national thousands-block number pooling administrator.<sup>5</sup> NeuStar, which was also serving as the NANPA, currently administers thousands-block number pools by assigning, managing, forecasting, reporting, and processing data that will allow service providers in areas designated for thousands-block number pooling to receive telephone numbers in blocks of 1,000. Since thousands-block number pooling was implemented in the Nashville Metropolitan Statistical Area on March 14, 2002, telecommunications services providers participating in number pooling are required to submit their requests for additional numbering resources to NeuStar.

On March 28, 2002, BellSouth submitted an application to NeuStar to obtain numbering resources sufficient to satisfy the demands of its customer, Middle Tennessee Medical Center ("MTMC") for a growth code in the Murfreesboro area. MTMC sought three thousand (3,000) sequential numbers in the 615 area code, citing its need to expand the number of its extensions and incorporate that growth into its existing dialing plan. BellSouth applied to NeuStar because BellSouth did not have sufficient numbers within its inventory in the Murfreesboro Rate Center to satisfy the request. NeuStar immediately denied BellSouth's request on the ground that BellSouth had not met the rate center based months-to-exhaust criteria set forth in the Central Office Code Guidelines.

On April 29, 2002, BellSouth filed with the Authority its Petition for Expedited Review of

<sup>&</sup>lt;sup>3</sup> See id., ¶¶ 40-41, 84, 97-98.

<sup>&</sup>lt;sup>4</sup> See 47 C.F.R. § 52.15(a); see also First Report and Order, ¶¶ 143-48 (providing background on the development of the pooling administrator).

<sup>&</sup>lt;sup>5</sup> In the Matter of Numbering Resource Optimization, CC Docket No. 99-200, 17 FCC Rcd. 252, 2001 WL 1658101 (Third Report and Order and Second Order on Reconsideration) (Released December 28, 2001) (hereinafter "Third Report and Order") ¶ 11; see also 47 C.F.R. § 52.15(a).

Central Office Code Denial. BellSouth asserts that its inability to supply MTMC, a large business customer, with the requested numbers within the same NXX code prevents BellSouth from providing the quality of service its customer expects. BellSouth further argues that providing the requested numbering resources would not materially impact the exhaustion of available numbers in the 615 area code. BellSouth requests that the Authority reverse NeuStar's denial of its application and order the release of numbering resources to meet MTMC's needs.

# FINDINGS OF FACT AND CONCLUSIONS OF LAW

Review by the TRA of NANPA's denial of BellSouth's application is authorized by the FCC.<sup>6</sup> According to the FCC,

We agree with the commenting parties that a safety valve mechanism should be established, and we delegate authority to state commissions to hear claims that a safety valve should be applied when the NANPA or Pooling Administrator denies a specific request for numbering resources. State commissions should only apply a safety valve mechanism as a last resort and, to the extent possible, use it as a stop gap measure to enable carriers in need of additional numbering resources to continue to serve their customers. We adopt one specific safety valve to address the numbering resource requirements of carriers experiencing rapid growth in a given rate area. We also clarify that states may grant requests by carriers that receive a specific customer request for numbering resources that exceeds their available inventory. Finally, we give states some flexibility to direct the NANPA or Pooling Administrator to assign additional numbering resources to carriers that have demonstrated a verifiable need for additional numbering resources outside of these specifically enumerated instances.<sup>7</sup>

State commissions conducting this review must act consistently with the FCC's policy of facilitating fair and efficient numbering administration in the United States and ensuring that numbering resources are available to all telecommunications service providers on a fair and equitable basis.8

<sup>&</sup>lt;sup>6</sup> Third Report and Order, ¶ 61. see also 47 C.F.R. §54.15(g)(3)(iv).

<sup>&</sup>lt;sup>7</sup> Third Report and Order,  $\P$  61.

<sup>&</sup>lt;sup>8</sup> See, e.g., In the Matter of Numbering Resource Optimization, CC Docket No. 99-200, 16 F.C.C.R. 15,842, 2001 WL 964979 (Order) (Released August 24, 2001) ¶ 8 ("the state commissions, to the extent that they act under the authority delegated herein, must ensure that numbers are made available on an equitable basis; that numbering resources are made available on an efficient and timely basis; that whatever policies the state commissions institute with regard to numbering administration not unduly favor or disfavor any particular telecommunications industry segment or group of telecommunications consumers; and that the state commissions not unduly favor one telecommunications technology over another."); see FCC Announces GSA Approval of North American Numbering Council Through October 4, 2003, CC Docket No. 92-237, 16 F.C.C.R. 18,502, 2001 WL 1222428 (Public Notice) (Released October 15, 2001).

At a regularly scheduled Authority Conference held on May 21, 2002, the Directors considered BellSouth's *Petition for Expedited Review of Central Office Code Denial*. During deliberations, the Directors were informed that BellSouth's request had been investigated and BellSouth did not have sufficient numbers under the same telephone number prefix to satisfy MTMC's request. After consideration of the record, the public interest and this agency's responsibility to foster competition in the telecommunications industry, he Directors voted unanimously to approve BellSouth's request for expedited review and reversed NANPA's denial of BellSouth's request for additional numbering resources.

### IT IS THEREFORE ORDERED THAT:

The Petition for Expedited Review of Central Office Code Denial filed by BellSouth Telecommunications, Inc. is granted.

Sara Kyle, Chairman

H. Lynn Greek Jr., Director

Melvin Malene, Director

ATTEST:

K. David Waddell, Executive Secretary

<sup>&</sup>lt;sup>9</sup> See Tenn. Code Ann. § 65-4-123.